



How to Attend Your Zoom Appointment

1 Before Your Appointment

Download Zoom. You do not need to create an account.

Smart phones and tablets:

Download the Zoom app from Google Play or the Apple App Store.

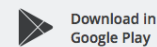
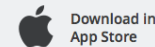
Desktops and laptops:

Download Zoom at www.zoom.us/support/download.

We're now downloading Zoom ...

Your download should automatically start within seconds.
If it doesn't, [restart the download](#)

Zoom is available on Mobile and Tablet.

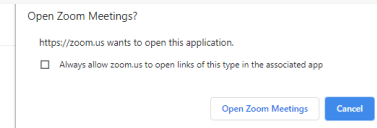


2 Attending Your Appointment

You will receive an email invitation before your scheduled appointment. Open the email and click the link under **Join Zoom Meeting** a few minutes before your appointment time.

After clicking the link, select **Open Zoom Meetings** or **Launch Meeting** if using a desktop or laptop. For smart phones and tablets, the Zoom app will open. *If you did not download Zoom before your appointment, you will be prompted to install it or download the Zoom app.*

If the meeting has not started, you will see a message that says **Waiting for the host to start this meeting** or **Please wait for the host to start this meeting**. A new window will open when the host starts the meeting.



Click **Open Zoom Meetings** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

Launch Meeting

Please wait for the host to start this meeting.

Start: 4:00 PM

Zoom Appointment

Test Computer Audio

3 Adjusting Your Settings

Enter your name if prompted.

Select **Join with Computer Audio** if using a desktop or laptop or **Call Over Internet** if using a smart phone or tablet.

If needed, use the video button to start your video and the microphone button to unmute yourself. Both are located on the bottom left.

