



Orange County
Child Support Services

2025

ORANGE COUNTY CHILD SUPPORT SERVICES

ANNUAL REPORT

*A trusted partner of parents in securing
financial stability for Orange County's children*



TABLE OF CONTENTS

- 3** Our Vision, Mission, and Values
- 5** Letter From the Executive Team
- 6** Our Business
- 8** Our Customers
- 12** Our Approach
- 16** Collaborating for Success
- 18** Commitment to Progress
- 22** Looking Forward
- 24** Appendices
 - 25 Performance Scorecard*
 - 26 Organizational Charts*
 - 28 Federal Performance Measures*
 - 30 What Customers Are Saying*
 - 31 Recognition Awards*

VISION

To be a trusted partner of parents in securing financial stability for Orange County's children.

MISSION

To facilitate the financial support of children by engaging parents and providing professional child support services.

VALUES

COMMITMENT TO CHILDREN

DEDICATED CUSTOMER SERVICE

COMPASSION AND ENCOURAGEMENT

INTEGRITY AND RESPECT

GROWTH AND LEARNING

TEAMWORK AND COLLABORATION

ORANGE COUNTY CHILD SUPPORT SERVICES EXECUTIVE TEAM



MARIA ARZOLA

Director
Orange County Child Support Services



VERONICA MCNAMARA

Deputy Director
Program Support Services



MONIQUE JOHNSON

Deputy Director
Case Management Operations

FROM THE EXECUTIVE TEAM



As the best practices and structures of child support have changed, we as child support leaders and professionals have also changed. Our mindsets drive the behaviors that shape our work and decisions. Shifting our mindset from a narrow focus on payments to playing a larger role in helping parents address the barriers preventing success in child support requires intentionality and dedication.

The two years leading to 2024 were foundational. Through new business practices, training, and operational realignment, we moved towards expanding the abilities and focus of our case managers. This shift increased the flow of departmentwide knowledge and experiences — widening the range of service our customers received in each interaction.

In 2024, we built on this foundation through the implementation of legislation that reshaped child support. These changes have created new opportunities to help our customers, including addressing long-term debt, distributing more dollars to families, and adjusting child support amounts under revised guidelines. As tools like license suspensions become strategies of the past, we have sought out ways to create positive interactions with our customers. This includes hosting an onsite resource fair, providing service in the community, and increasing child support education for partners our customers trust. At the same time, we monitored the effectiveness of these changes to maintain high quality service for families.

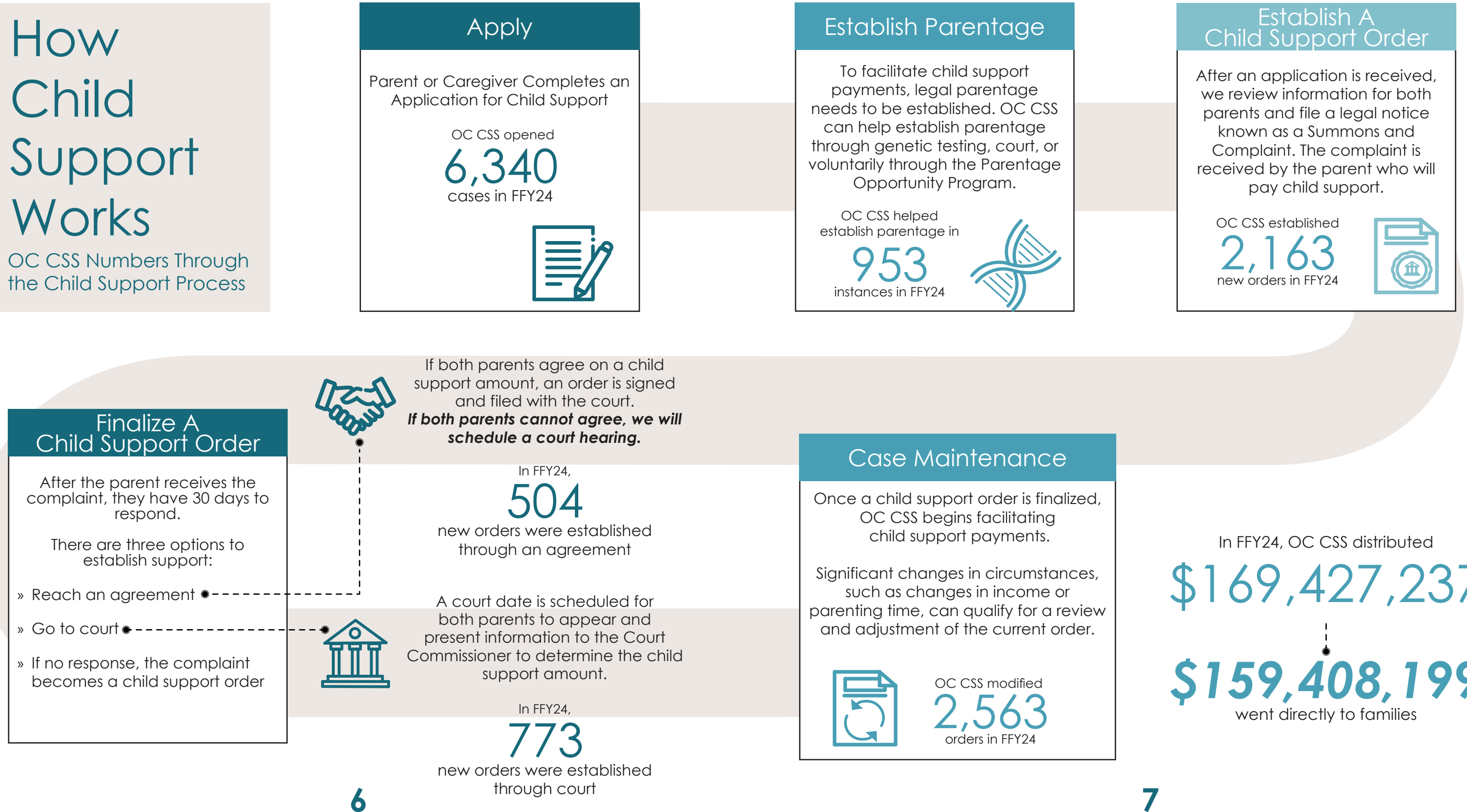
As we settled into a new chapter, we ended 2024 by crafting a shared vision for the next three years. This vision prioritizes our staff, centers our services around our community and parents, and urges us to think outside the box as we make decisions in this new child support reality.

OUR BUSINESS

Child support requires families to navigate legal systems and relationships. OC CSS' role as a local child support agency (LCSA) is to provide access to this legal system by empowering our customers with knowledge and resources while guiding them through the child support process.

How Child Support Works

OC CSS Numbers Through the Child Support Process



Apply

Parent or Caregiver Completes an Application for Child Support

OC CSS opened
6,340
cases in FFY24

Establish Parentage

To facilitate child support payments, legal parentage needs to be established. OC CSS can help establish parentage through genetic testing, court, or voluntarily through the Parentage Opportunity Program.

OC CSS helped establish parentage in
953
instances in FFY24

Establish A Child Support Order

After an application is received, we review information for both parents and file a legal notice known as a Summons and Complaint. The complaint is received by the parent who will pay child support.

OC CSS established
2,163
new orders in FFY24

Finalize A Child Support Order

After the parent receives the complaint, they have 30 days to respond.

There are three options to establish support:

- » Reach an agreement ●
- » Go to court ●
- » If no response, the complaint becomes a child support order

If both parents agree on a child support amount, an order is signed and filed with the court.
If both parents cannot agree, we will schedule a court hearing.

In FFY24,
504
new orders were established through an agreement

A court date is scheduled for both parents to appear and present information to the Court Commissioner to determine the child support amount.

In FFY24,
773
new orders were established through court

Case Maintenance

Once a child support order is finalized, OC CSS begins facilitating child support payments.

Significant changes in circumstances, such as changes in income or parenting time, can qualify for a review and adjustment of the current order.

OC CSS modified
2,563
orders in FFY24

In FFY24, OC CSS distributed
\$169,427,237
↓
\$159,408,199
went directly to families

OUR CUSTOMERS

Understanding who our customers are, the external barriers they face, and the challenges they have in the child support program provides insight into how we can approach our service delivery.

CUSTOMER DEMOGRAPHICS

THROUGHOUT FFY 24,
OC CSS SERVED

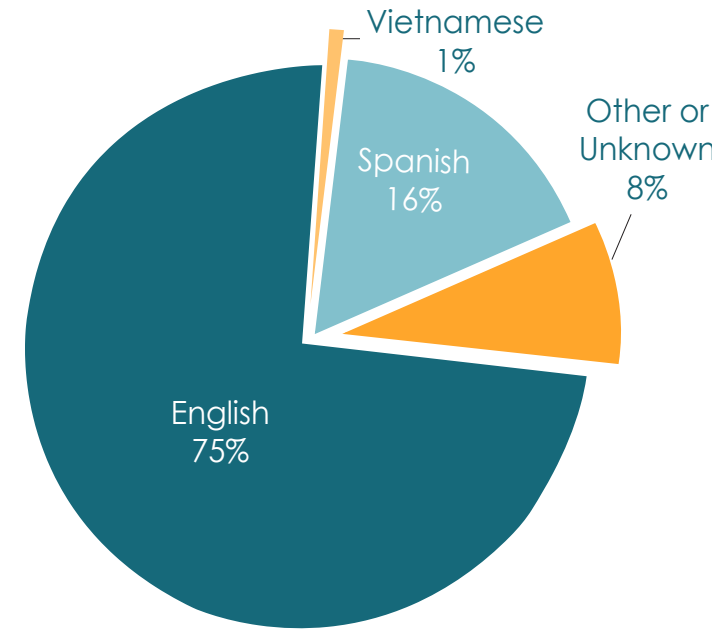
61,021
CHILDREN

IN SEPTEMBER 2024,
OC CSS SERVED

1 IN 12 CHILDREN
IN ORANGE COUNTY

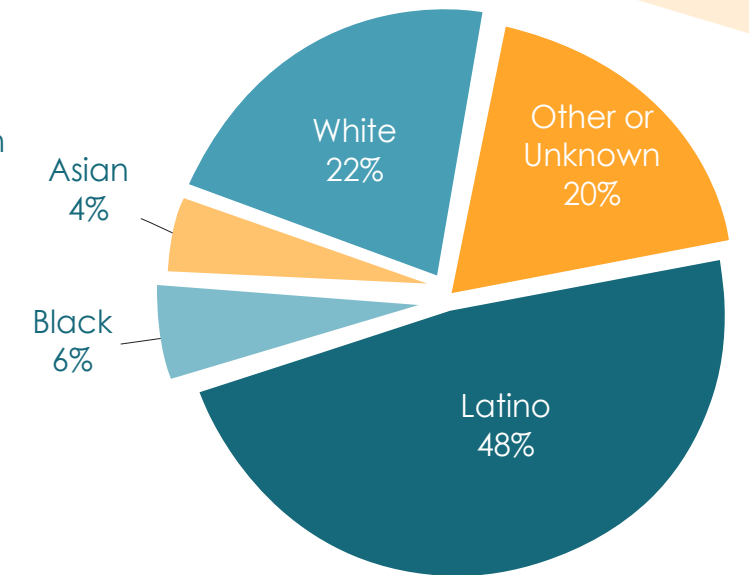
PRIMARY LANGUAGE

N=110,924



CUSTOMERS BY RACE

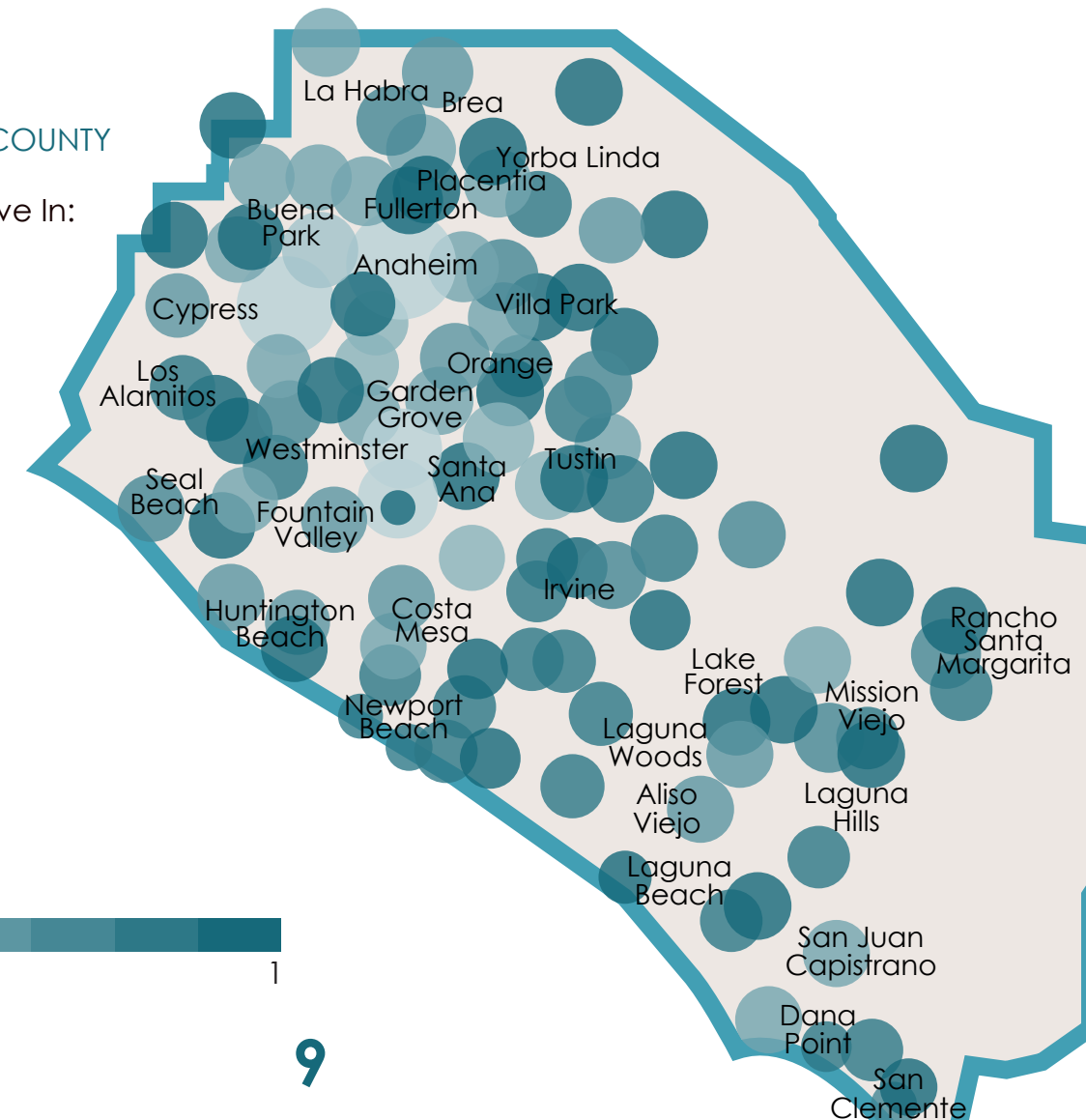
N=110,924



DISTRIBUTION OF CUSTOMERS IN ORANGE COUNTY

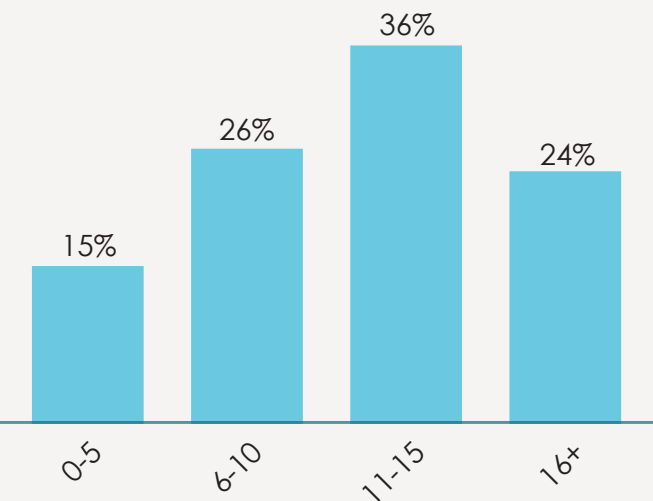
Top 10 Cities Customers Live In:

- Anaheim, 20%
- Santa Ana, 20%
- Garden Grove, 7%
- Fullerton, 5%
- Orange, 5%
- Huntington Beach, 4%
- Buena Park, 4%
- Irvine, 4%
- Costa Mesa, 3%
- Westminster, 3%



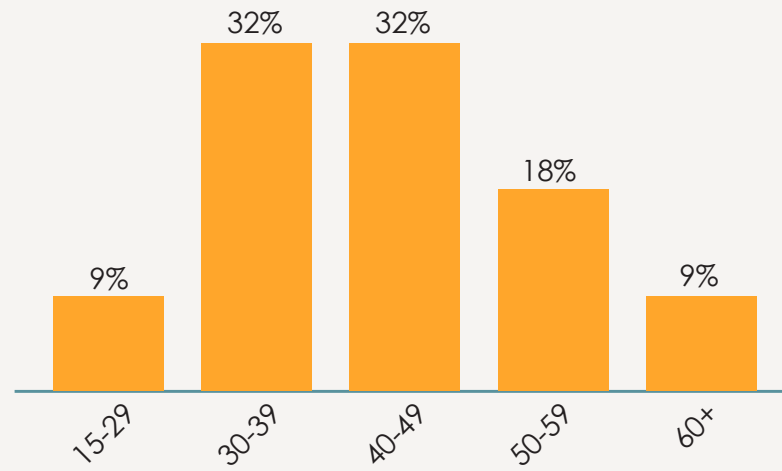
AGE OF CHILDREN

N = 55,719



AGE OF PARENTS

N = 99,887



BARRIERS OUR CUSTOMERS FACE

Customers often face a combination of barriers in both their personal life and within the child support process. As their partner in securing financial stability for themselves and their children, it is important for us understand these barriers and adjust services or form partnerships that address them. Some of the most significant barriers for our customers include:

Cost of Living and Housing in Orange County

Rising rental and home prices and the high cost of living in Orange County create significant financial struggles for families. For our customers, this means relying on child support payments for everyday needs.

The guideline used to calculate child support often resulted in high payment amounts — impacting low-income parents' ability to pay. With the implementation of Senate Bill (SB) 343 in September 2024, the guideline has been updated with the intention of increasing the reliability of child support payment amounts.



Employment

A large portion of the parents we serve have inconsistent employment. With our paying parent median monthly income just over \$3,400, a number of them have difficulty balancing their daily expenses and child support payments. Forming strong relationships with workforce development partners provides support for paying parents seeking long-term or better paying employment.

\$3,421
is the monthly median income of parents paying support*

Only 57% of paying parents have an identified employer we work with to process child support payments. The remaining 43% are responsible for making payments independently which can be less consistent. At the same time, the job market fluctuated in the years following the pandemic which intensified employment barriers and changed how individuals earn a living. With our customers, we have seen a decrease in the popularity of jobs with fixed hours and benefits and an increase in more flexible “gig” economy work and self-employment. This has shown in an increase of customers making payments independently.

*Data only includes parents with reported income information.

Involvement in the Justice System

A history of involvement in the justice system creates a barrier for anyone reintegrating into society or looking for employment.

For customers paying support, this obstacle takes away their ability to work and make payments during incarceration and transitional periods. Assembly Bill (AB) 1148, introduced in 2024, suspends child support orders during and for up to 10 months after incarceration to help parents get back on track. OC CSS equipped case managers with employment, education, food, and mentorship resources to support customers during this transitional period.



Navigating the Child Support Process

Child support requires our customers to complete paperwork, participate in negotiations, appear in court, and have some understanding of legal processes. While this can be complex, our case managers provide guidance through every step and are trained to break down processes and prepare customers for what to expect.

As we have come to better understand our customers' experience through the use of surveys, we seek to learn from themes to proactively apply changes as needed. The nature of our business is to balance, often conflicting, agendas and interests which can lead to these experiences. However, we prioritize the best approaches in customer service delivery. We also consistently seek out opportunities to leverage new processes and technology to ensure customers have the information they need.

Navigating Relationships

While managing the child support process, our customers are also navigating evolving relationships with their families and the other parent. Each situation is different, but these relationships can often bring emotional layers, stigmas, or social pressures that factor into their decisions.

In 2023 and 2024, OC CSS surveyed customers closing their case. 55% of those who responded shared they had informal agreements and preferred to handle child support on their own. A national survey of parents with child support also indicated a prevalence of informal agreements. Participants shared the informality was often part of managing the relationship with the other parent. However, they also shared these agreements tend to become unpredictable over time.¹ Our case managers educate customers on the long-term benefits of formalizing their child support agreement. Overall, parents engaging in the process to any extent increases their familiarity with our services and helps them understand how child support fits in their lives.

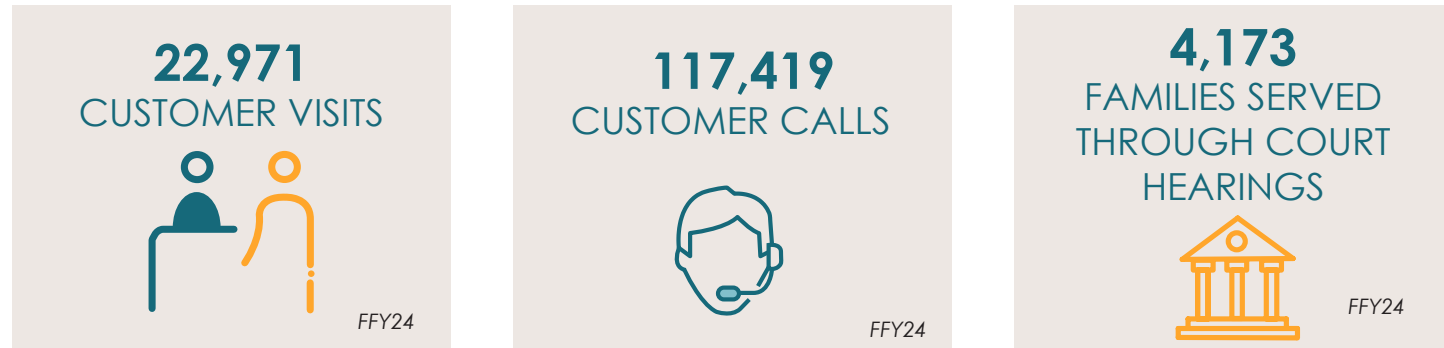
¹ Child Support Research Findings, April 2023: <https://www.ncsea.org/wp-content/uploads/2023/09/National-Child-Support-Research-FINAL-NCSEA-003.pdf>

OUR APPROACH

Being flexible, intentional, and proactive is our approach to servicing customers, meeting their needs, and reducing their barriers. We put these ideas to work by focusing on customer needs, developing new ways to monitor and improve our work, and setting a cultural foundation of transformational customer service.

SERVING OUR CUSTOMERS

OC CSS had a total of **61,312** cases in FFY24. Our case managers support families in our caseload through in-office interviews, phone calls, and preparing them for court.



TRANSFORMATIONAL CUSTOMER SERVICE

Our dedicated customer service is rooted in understanding that the needs of every family are different. With every customer interaction, our goal is to provide transformational service through active listening, thorough explanations, help weighing options, and connecting parents to resources beyond child support.

This past year, our staff was equipped with OC Navigator, an online directory that links users to local community resources. Case managers use this database during interactions with customers to help connect them to resources specific to their needs. By connecting with customers and understanding their challenges, we incorporated this tool into our practices to enhance the level of customer service we provide.

INTENTIONAL CASE MANAGEMENT

Being intentional in how each case manager prioritizes their work and caseload allows for a balanced approach that supports both enhanced customer service and overall performance. Over the last two years, OC CSS has introduced dashboards to strategically manage customer engagement activities for each case manager. We also developed the Performance Strategies team to test new and proactive case management strategies developed by assessing caseload trends. Together, these initiatives improve what we do and how we do it.

PROGRAM OVERSIGHT

With recent legislative changes, changes in service delivery, and a newer workforce, there has been an increased need to review the effectiveness of our evolving services. In response, we developed a team that provides oversight by reviewing major service changes. This approach maintains the integrity and consistency in our service and develops best practices.

FAMILIES FIRST

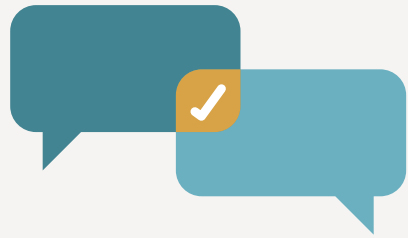
Over the lifetime of the child support program, changes in law and practice have led to payments for families being prioritized over recovering money owed to the government. Putting families first was displayed most recently with the implementation of AB 207. This change in legislation sends payments to families who received public assistance in the past rather than collecting the payment for government-owed debt. Program changes like these influence shifts in our service delivery and help us define what it means to put families first.



SETTING CUSTOMERS UP FOR SUCCESS

This past year, SB 343 changed how child support is calculated — improving our ability to set reasonable orders. With the majority of paying parents having low to moderate income, the new calculation sets more realistic child support amounts with the intention of improving the consistency of payments.

Through proactive engagement with both parents to obtain up-to-date information and fully understand their situations, OC CSS' goal is to set realistic child support amounts.



69%

*of new orders involved
Customers who engaged
in the order establishment
process in FFY24*



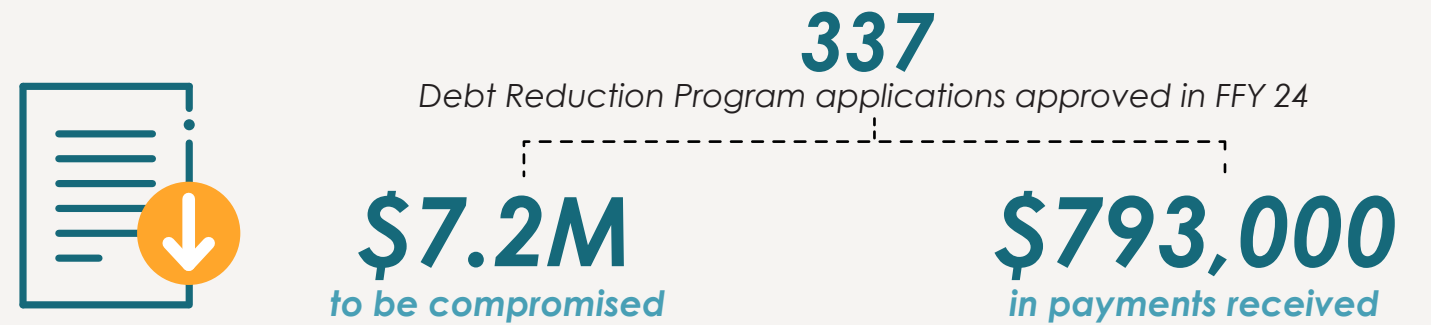
HELPING CUSTOMERS MANAGE CHILD SUPPORT DEBT

Realistic child support amounts are the first step we take to prevent child support debt. When parents miss payments, they accrue debt.

We support customers with child support debt through:

- Proactive outreach to help customers get back on track with payments.
- Encouraging customers to apply for the Debt Reduction Program which reduces debt owed to the government.*
- Reviewing cases for uncollectable debt. With the implementation of AB 135, OC CSS can now consider government-owed debt uncollectable, based on criteria or program requirements, for parents with income from specific benefits programs.

Through the Debt Reduction Program and the implementation of AB 135 this past year, OC CSS has been able to greatly reduce our customers' child support debt.



Government-owed child support debt found to be uncollectable through the implementation of AB 135 (March 2024 - January 2025):



*Only past due child support owed to the government qualifies. Past due child support is owed to the government if missed payments occurred while the child(ren) received public assistance.

COLLABORATING FOR SUCCESS

Child support is an important aspect of our customers' lives, but it is just one piece of the puzzle. We are focused on building strong partnerships with nonprofits, community organizations, and government agencies to make a greater impact and support the overall success of our customers. Through resource referrals and fostering partnerships, we collectively work towards enhancing the well-being of the families and children of Orange County.

COMMUNITY AMBASSADORS

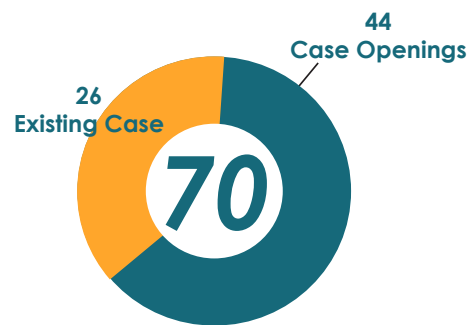
Our Community Ambassadors attend resource fairs and outreach events to meet customers in their own neighborhoods. Ambassadors share the benefits of formal child support orders with parents, provide service to current customers, and network with other attending organizations.



SUMMER CARE FAIR

For our second Summer Care Fair, a total of 14 community partners joined us to engage with over 100 families. Families who attended received resources, school supplies, and a food box. Hosting this event provides access to community resources for our customers and positive interactions with our community — partners and parents alike.

Referrals received from partners in FFY24



MUTUAL REFERRALS

OC CSS has strengthened its referral program over the last year, increasing the number of partners referring. Helping partners understand child support creates knowledgeable advocates within organizations that extend our ability to reach and support families. At the same time, developing warm referrals to key partners, such as employment or childcare, increases our ability to indirectly support families with issues that also affect their child support case.

SOCIAL SAFETY NET

Throughout the year, OC CSS invites partners to present to our staff about the services they offer. The presentations help us understand the resources available to our shared customers and give case managers the chance to engage with partners directly. This year, we welcomed OC Head Start, Think Together, Families Forward, Pathways of Hope, and OC Navigator.



FATHERHOOD

Increasing our support for fathers and collaborating with father-friendly services in Orange County is an important part of us serving both parents through the child support program. In Partnership with the OC Fatherhood Coalition, CSS worked with First 5 Orange County and the Sunkist Branch Library to engage fathers by hosting the May the 4th Resource Fair. This Star Wars themed event provided resources, activities for children, and opportunities for families to bond through reading and a movie screening. Our continued participation in the OC Fatherhood Coalition is critical to supporting fathers and their families.

SAFE ACCESS

Working with community partners, we designed a system of protocols to ensure safe access to child support for customers concerned about safety through the process. To promote this program, we present these protocols to partners and detail points of the process that could cause tension in relationships. This year, we presented to The Sheepfold, Orange County Family Justice Center, Santa Ana Family Justice Center, and Laura's House.

JUSTICE-INVOLVED

Involvement, or past involvement, with the justice system is a barrier for 24% of the paying parents we serve. With the implementation of AB 1148, child support orders are suspended during incarceration and for up to 10 months after release. We prepared our case managers with employment, educational, mentorship and food resources to help with these customers' re-entry journey.

OC CSS also participates in the OC CAREs system with the goal of increasing our support and service for justice-involved individuals by being included in the larger system of support for individuals re-entering our community.

EMPLOYER OUTREACH

Employers play an important part in helping us facilitate child support payments. In supporting employers in this role, we presented with California Child Support Services at the American Payroll Conference and participated in a virtual Employer Workshop in collaboration with Riverside, Los Angeles, Kern, San Bernardino, and Imperial counties. These presentations educated employers on their responsibilities when making child support payments for their employees.



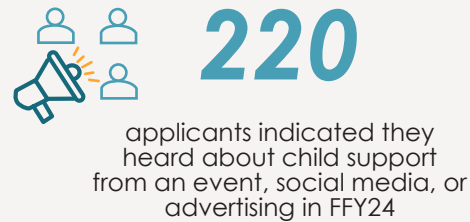
Our county and government partners are critical in helping us provide child support services to Orange County families. This includes The Orange County Superior Court, Self-help Office, Family Law Facilitator, Social Services Agency, and hospitals when establishing parentage. Maintaining these relationships ensures we continue to provide a quality experience.

COMMITMENT TO PROGRESS

OC CSS is committed to innovating and improving our customers' experience and developing an impactful workforce. We aim to consistently move forward because Orange County families deserve reliable services that are responsive to their changing needs and preferences.

FLEXIBILITY AND ACCESS

Modernizing our service delivery and responding to the preferences of our customers support improves access to child support and the flexibility of our services. Over the past year, we implemented the following initiatives for Orange County families:

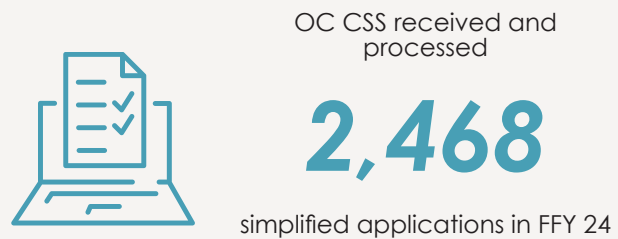


Reaching Underserved Communities

Using census and caseload data, we identified zip codes in Orange County of single-parent households without a child support order. Through advertising and outreach, we targeted areas with a higher population of single parents to strategically provide service and education to families that can benefit from child support.

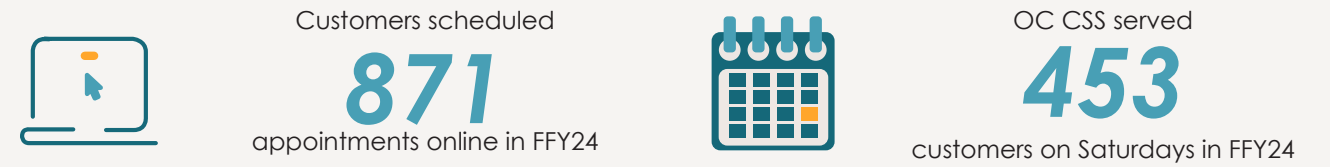
Simplified Application

The Simplified Application, created by California Child Support Services, provides flexibility by simplifying the process to open a child support case. Over the past year, we pushed this further by incorporating QR codes leading to the application into marketing material, at court, and in our advertising.



Appointment Scheduling, Video Appointments, and Saturday Hours

Online appointment scheduling gives customers the opportunity to choose how and when they connect with us. Pairing this with video appointments and Saturday office hours provides customers the flexibility to handle child support matters around their schedule and connect with us from wherever they are.



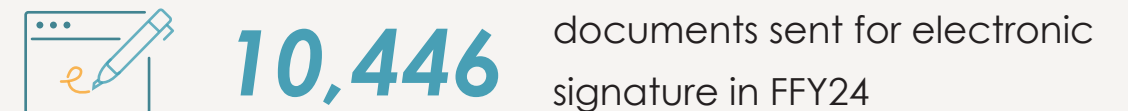
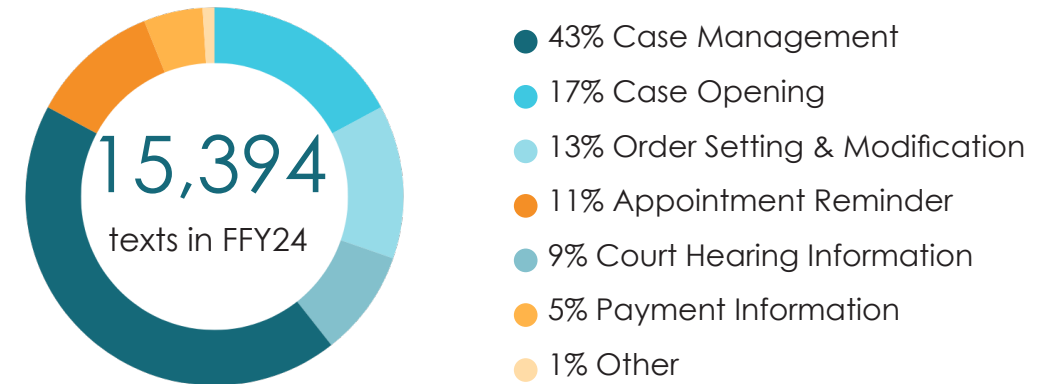
Forms Workshop

Required legal forms can be hard to complete for customers. Our Forms Workshop provides one-on-one assistance completing child support forms.



Modernizing Services

Introducing electronic signatures for legal forms has increased convenience for our customers, speeds up service by not relying on mail or physical drop off, and allows us to attain signatures during online appointments. With mobile communication being the preferred method today, we have increased our use of text messaging for reminders, status updates, and communication.



STAFF DEVELOPMENT

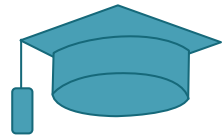


Well-rounded, knowledgeable staff are integral to providing quality service, effective management, and fostering a workplace culture that prioritizes growth. Our training program focuses on program knowledge, leadership, professional development, and personal development.

In FFY24,
OC CSS staff received



- Program Knowledge
- Leadership
- Professional Development
- Personal Development



PROGRAM KNOWLEDGE

New case managers hired this year received in-depth foundational program and hands-on training through the CSS Academy program. With a number of legislative changes implemented, our training team also partnered with policy experts to guide case managers through changes in laws and business practices.

LEADERSHIP

Effective leadership requires consistent maintenance of the skillset. Over the last year, leaders at all levels have participated in leadership programs from trusted external trainers. Whether setting a foundation for newer leaders or refining the skills of current ones, consistent leadership trainings provide a space for reflection, learning, and growth. Utilizing external trainers allow for our leaders to be exposed to new ideas and perspectives.

PERSONAL DEVELOPMENT

OC CSS increased collaboration with the Orange County Employee Wellness Center to bring wellness activities to our employees. Wellness activities this year focused on healthy habits, such as nutrition, yoga, and sound bath meditation.



PROFESSIONAL DEVELOPMENT

Providing opportunities for growth and professional development support both our health as a department and retaining staff.

OC CSS has formalized these opportunities through mentorship, rotational opportunities, and recruitment support.

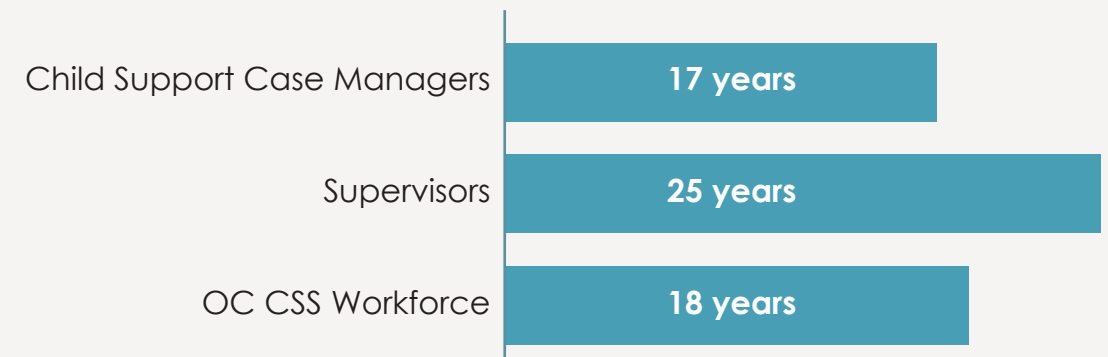
- Our Coaching Corner program provides one-on-one coaching sessions with leaders throughout the office. This opportunity supports career planning, skill development, and networking.
- To help staff explore career paths in the department, OC CSS provides interviews with staff holding various roles in the department. The interviews provide their experiences and advice for others looking to hold their role in the future.
- We also provide rotational opportunities across teams. These rotations support the transfer of knowledge and expertise and support well-rounded development.

SUCCESSION PLANNING

Our efforts to create a workplace where staff can grow in their careers is evident in our formal succession plan. Over the last year, OC CSS has acquired feedback and input from those in several promotional roles in the department. Using their input, we plan to implement curriculum aimed to develop foundational skills that support transitioning to a new role.

OC CSS' investment in staff through training and development programs make up our larger strategies to retain staff and program knowledge, foster a culture of growth, and support our customers with a well-rounded and knowledgeable workforce.

AVERAGE WORKFORCE EXPERIENCE



LOOKING FORWARD

2024 began by preparing for a number of changes to child support. While customers and staff adjusted to new laws and practices, we began to focus our efforts on planning for the future with a Strategic Plan to provide all of us a clear direction and a united vision for the next three years. Our goals to move us forward over this time include:

Promote employee engagement

Enhance organizational communication and employee engagement.

In emphasizing employee engagement, we want to ensure our staff have opportunities to shape our culture and services. To accomplish this goal, we plan to assess internal communication, conduct staff surveys, and hold focus groups to gain feedback, insight, and ideas from staff.

Promote employee development

Recognize the needs of an evolving workforce in support of development opportunities.

OC CSS has long prioritized employee development and promoting a growth mindset. Our commitment to professional development supports retaining staff and their knowledge while preparing them for the next steps in their career. To accomplish this goal, we will remain focused on mentorship, training, and introduce a formal succession plan.

Increase program effectiveness

Transform our service delivery by integrating data into operations and decision making.

Data-driven operations are important to understanding and planning for our changing program and services. Better integrating the language and use of data into day-to-day operations and decision-making helps us understand our impact and provides opportunities for innovation and improvement. To accomplish this goal, we will increase the use of case management dashboards, increase effectiveness of performance planning and monitoring, and test and refine new strategies.

Enhance customer experience

Ensure that our customer service meets the diverse needs of families.

Gaining insight into our customers' experiences in the child support program helps us identify opportunities for improvement. To accomplish this goal, we will increase opportunities for customer engagement, increase referrals to community resources, and continue to strengthen child support knowledge throughout the department.

Increase innovative solutions

Create a culture dedicated to innovation and continual improvement.

The expertise of our staff and learning from other programs and agencies can help identify innovations that influence performance and work efficiency. This goal helps us grow by exploring ideas and solutions that come from new perspectives.

Optimize resources

Effectively align resources to maximize workforce effectiveness.

To remain efficient and effective in a changing child support landscape, it is important to analyze and align resources and workloads. To accomplish this, we will draft resource plans and maintain budget forecasting.

Increase program awareness

Strategically raise program awareness through advertising, partnership, and outreach efforts.

Community understanding and awareness of child support increases access and reduces misconceptions. To accomplish this goal, we are educating partners and requesting their advocacy, using data-driven advertising, and enhancing our online presence to ensure information is easily obtained and understood.



APPENDICES

Performance Scorecard

Organizational Charts

Federal Performance Measures

What Customers Are Saying

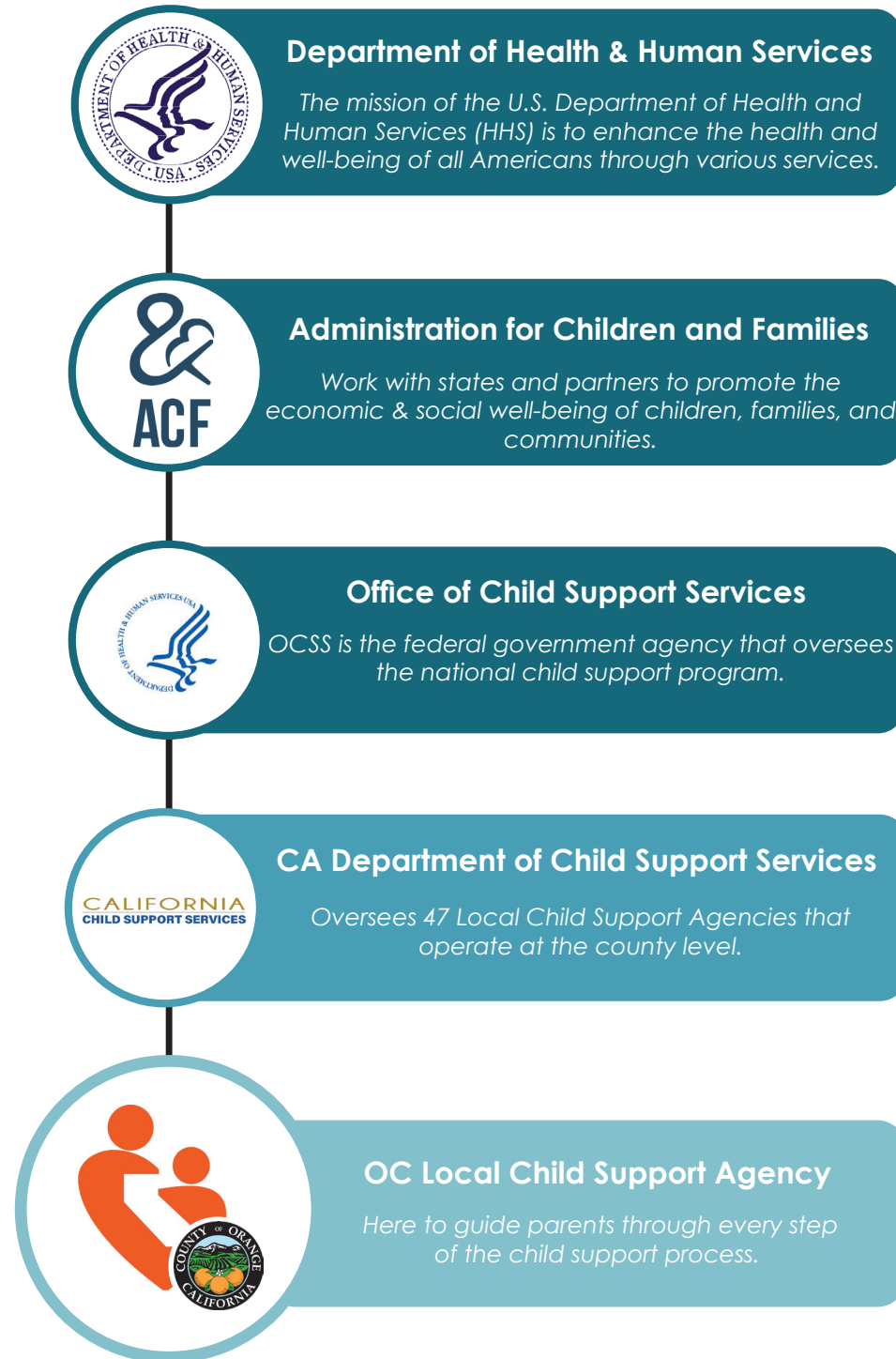
Recognition Awards

PERFORMANCE SCORECARD FFY24

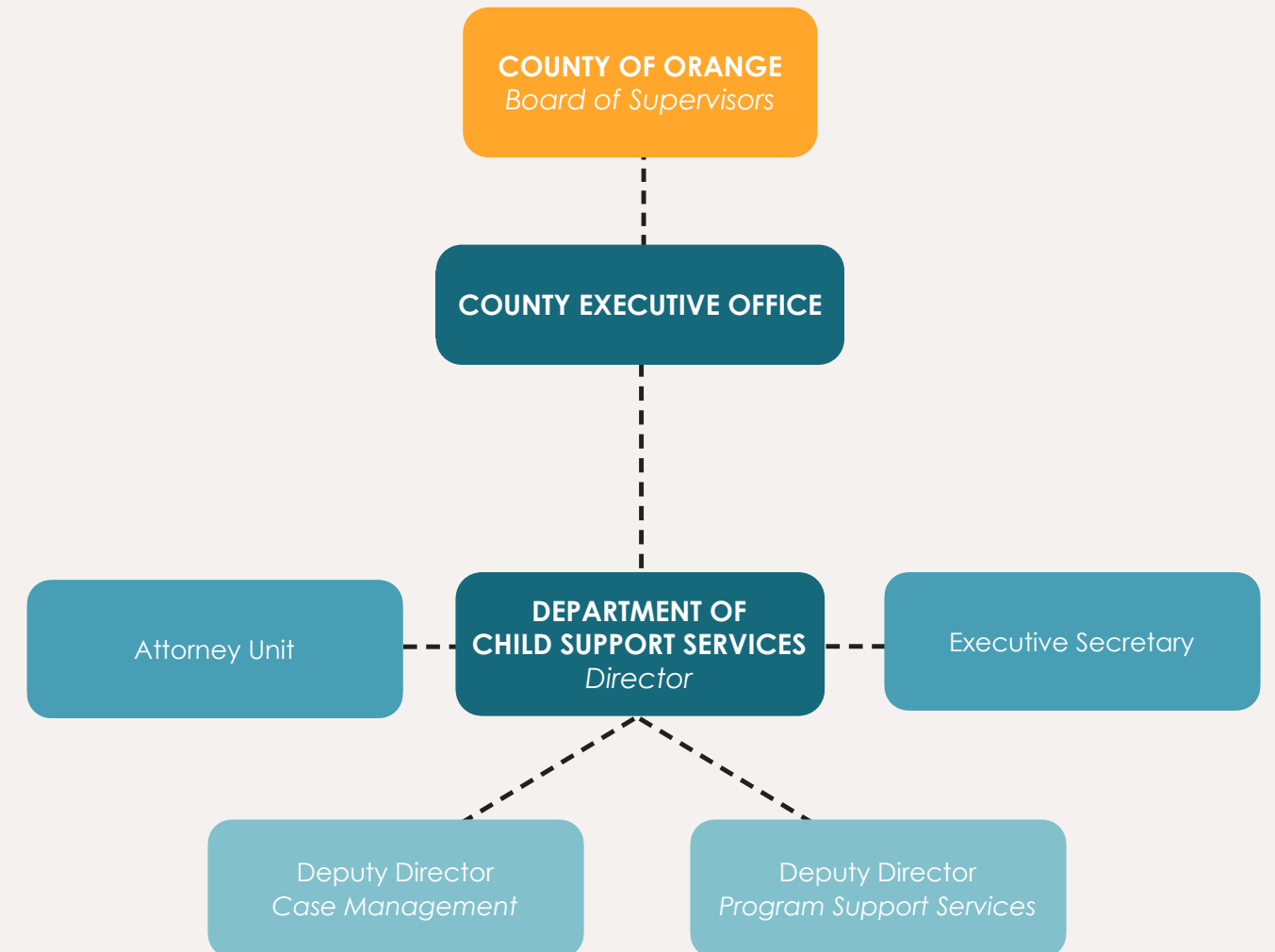
Objective	Metric	FFY24
Performance To ensure the financial and medical support of children	Annual Dollars Collected Per Case	\$3,132
	Annual Dollars Distributed to Families	\$159M
	Annual % of Current Support Collected	65.5%
	Annual % of Cases with Arrears Collected	64.1%
	Annual % of Cases with Orders Established	91.1%
	Annual % of Cases with Paternity Established	100%
Customers To build positive, lasting and valued relationships with customers	Annual Department Overall Customer Satisfaction	51%
	Annual Lobby Wait Time (Customer Contact)	9 min
Business Efficiencies To provide child support services efficiently and effectively	Annual Dollars Collected Per Full-Time Employee(FTE)	\$508,333
	PI #22 - Days: Case Opening to Order + Order to First Payment = Total Days	125
	PI #25 - Days: Case Opening with Order to First Payment	35
	Data Reliability Index Per QTR	94%
	Compliance Index Per QTR	98%
	Emergency Operation Action Plans	100%
Staff To deliver child support services in a professional manner	Annual Hrs of Professional Development Per FTE	39.7

FEDERAL TO LOCAL ORGANIZATION

The child support program was established in 1975. In California, child support services are provided through a network of 47 Local Child Support Agencies that operate at the county level.



OC CHILD SUPPORT SERVICES



Federal Performance Measures

Federal Performance Measures (FPMs) are metrics for establishing orders and facilitating child support payments.

Each year, OC CSS implements strategies that affect and improve performance. For 2024, these strategies include targeted customer engagement, outreach to employers, marketing and partnership development, and analyzing order amounts.

FPM 1. Parentage

Percentage of children with parentage established via Parentage Opportunity Program (POP) or court orders from the total of out of wedlock births from the prior calendar year.

100%

FPM 2. Court Orders

Percentage of active cases with an established support order.

91.1%

FPM 3. Current Support

Percentage of current support paid from the amount billed.

65.5%

FPM 4. Arrears

Percentage of cases with child support debt that made a payment during the Federal Fiscal Year.

64.1%

FPM 5. Cost Effectiveness

Total dollars received compared to program expenditures.

\$3.34
Received in child support payments
for every **\$1.00** spent

WHAT CUSTOMERS ARE SAYING

"I am consistently impressed by how respectful every [representative] has been towards me. Seeing child support is incredibly emotional and I was initially fearful of being treated like I was being frivolous or spiteful, but they have all been helpful and professional."

"I appreciate the various options to reach my agent: email, voicemail, online. Several years ago, it was very difficult. Whatever changes were made to modernize communication and deliverables has enhanced the experience and helped the process of shared custody for parents. Thank you!"

"Child Support Services has always been supportive and helpful and professional at all times. They seem to understand what parents are going through. I am thankful for all of the help."

"As a single dad with primary custody, I can't tell you how helpful DCSS has been in helping me establish child support, go to court, navigate every step of the process. My case worker was responsive, the front office staff was helpful and friendly. I wasn't treated any different because I am a dad. THANK YOU."

ORANGE COUNTY CHILD SUPPORT SERVICES AN AWARD WINNING AGENCY

Communications and Innovation



Achievement



Program Engagement



Innovation in the Child Support Program





MARIA ARZOLA
DIRECTOR

**ORANGE COUNTY
CHILD SUPPORT SERVICES**

1055 N. MAIN ST.
SANTA ANA, CA 92701
(866) 901-3212



**Orange County
Child Support Services**