



Your Remote Court Hearing

Steven Eldred, Director

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Orange County Child Support Services (OC CSS) strives to provide outstanding customer service and the best court experience.

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OC Child Support Services

PRIOR TO YOUR REMOTE HEARING

In order for us to set a reliable child support amount, it is vital that we have complete and accurate information. Ten (10) days before your remote hearing, provide the following:



Completed Income & Expense Declaration (FL150)
Once filed, I&E becomes public record



Three most recent paycheck stubs
If self-employed include Schedule C and Profit/Loss Statement



Copy of your most recent federal tax returns



Child care verification, including expense receipts



Custodial/visitation schedule, including dates and duration

HOW IS CHILD SUPPORT DETERMINED

The Court follows the statewide Guideline Calculator (GLC) when setting a child support amount. Some factors the Court considers are:



Monthly income for both parents



Child care expenses



Health insurance cost



Visitation

You can access the GLC at childsupport.ca.gov/calculate-child-support for more information on how child support is calculated.

HOW TO HAVE A SUCCESSFUL REMOTE HEARING

Hearings are taking place remotely via Webex.

Before your hearing, download and test Webex on the device you will be using.



For smart phones and tablets: Download the Cisco Webex Meetings App.



For desktops and laptops: Download Webex at www.webex.com/downloads.html.



You will receive an email invitation with the link to attend before your scheduled hearing.

To receive your email invitation, make sure that OC CSS has your correct email address.

Use the call in number provided to participate by phone if your audio and/or video do not work.

Speak to a child support professional to narrow down any issues with your case.

If interpreter services are needed, notify OC CSS as soon as possible.

THE DAY OF YOUR REMOTE HEARING

Being on time is important.

Listen carefully as the hearing will proceed quickly.

Speak clearly and pause for others to be heard.

Recording is not permitted.

All participants must be in an office or room with appropriate lighting.

Have your personal and financial information ready for reference.

AFTER YOUR REMOTE HEARING

A copy of any child support order issued by the Court will be mailed to both parties within 7-10 days from the court order filing date. If you have any questions about the hearing, please contact our office at the numbers listed below.

CONTACT INFORMATION



1055 N. Main St
Santa Ana, CA 92701
Monday - Friday 7:00 AM - 4:30 PM



Legal Hotline: (714) 347-6910



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Website: www.css.ocgov.com

